

Accessibility Conformance Report

Website/Product name: accessFlow by accessiBe Ltd.

Report Date: 27/02/2026

Product Description: accessFlow is an accessibility management platform that scans websites to identify compliance gaps and usability barriers, then guides teams through structured remediation. accessFlow also enables development teams to connect to their software development lifecycle, making accessibility part of the ongoing process.

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Legal Disclaimer:

This document is provided pursuant to the provisions of the Terms of Service / Master Services Agreement entered into between accessiBe and the Person receiving this report, and is subject to all terms and conditions thereof.

Evaluation Methods Used:

The accessibility evaluation methodology follows international standards such as WCAG methodology; We evaluate WCAG, Section 508, and EN 301 549 by utilizing automated testing, manual inspections, and direct testing by individuals with disabilities.

Evaluations are conducted within the applicable environments using the latest versions of Windows, Mac OS X, iOS, and Android operating systems, as well as browsers like Chrome, Edge, and Safari, alongside Adobe Acrobat or Preview for PDF management.

The approach combines standard testing without adaptations with realistic assessments that integrate settings for contrast, subtitles, mouse emulations, magnifiers, and specific assistive technologies including speech recognition software, VoiceOver, TalkBack, NVDA, and JAWS.

Description:

The testing process was carried out in compliance with the WCAG 2.2 AA guidelines. The product was found to be overall partially supportive.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A, Level AA
Web Content Accessibility Guidelines 2.1	Level A, Level AA
Web Content Accessibility Guidelines 2.2	Level A, Level AA
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017.	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) <i>AND</i> EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Support Docs: Supports</p>	<p>Meaningful images have alternative text and decorative icons are hidden from assistive technology, with exceptions.</p> <p>Exceptions:</p> <p>Web:</p> <ul style="list-style-type: none"> ● Global > Audit checkbox > significant icons > The images conveying information lack a meaningful text alternative; ● Homepage > Charts graphs > The images conveying information lack a meaningful text alternative; ● Explore > decorative icons > The element is decorative but it is not properly ignored by assistive technologies. ● Auto-resolve issues > decorative icons > The element is decorative but it is not properly ignored by assistive technologies. ● Tasks > √ and X icons > The image conveying information lacks a meaningful text alternative.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> ● Integrations > √ icon for connected tools > The image conveying information lacks a meaningful text alternative.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>There is no audio-only or video-only content.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>There is no media with audio content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>Web: There is no synchronized media with video content.</p> <p>Support Docs: All instances of synchronized media function as a media alternative for text on the page.</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Support Docs: Supports</p>	<p>A majority of elements are properly tagged using semantic HTML markup or ARIA due to which screen reader users are able to understand the structure and relationships within the content.</p> <p>Exceptions:</p> <p>Web:</p> <ul style="list-style-type: none"> ● Global > License combobox > Account domains heading > The textual elements serving as headings use inappropriate semantic markup. ● Homepage > "Top severity accessibility rules" heading > The textual elements serving as headings use inappropriate semantic markup.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> ● Explore > toggle and issue label (+ heading inside remediation panel) > The toggle is not associated with its corresponding label. Moreover, when navigating with a screen reader, once the focus reaches the issue ID, the entire content of the row is announced as a single block. The textual elements serving as headings use inappropriate semantic markup. ● Journeys > Review and fix errors > headings of the page > The textual elements serving as headings use inappropriate semantic markup. ● Tasks > switch > The switch is not associated with its corresponding label. ● Integrations > projects connected list > The list is not correctly marked in the source code. ● Domain management > Add domain > modal dialog > table >Table headers are not properly defined; either the <th> elements are missing entirely, or headers are incorrectly placed or used without

Criteria	Conformance Level	Remarks and Explanations
		appropriate scope or association attributes..
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Support Docs: Supports</p>	<p>The correct reading sequence of elements can be programmatically determined.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Support Docs: Supports</p>	<p>Instructions do not rely solely on sensory information.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) 	<p>Web: Partially Supports</p> <p>Support Docs: Supports</p>	<p>Color is not used as the only visual means of conveying information, with exceptions.</p> <p>Exceptions:</p> <p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<ul style="list-style-type: none"> ● Integrations > Configure integration > modal dialog > Add instance gree button > on focus status > The focus state of the interactive element is based solely on a color change but it does not meet the minimum contrast ratio of 3:1 ● Audit > color of the score > Color is used as the sole visual means of conveying information. ● Global > notification indicator > Color is used as the sole visual means of conveying information.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>There is no audio content that plays automatically.</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) 	<p>Web: Partially Supports Support Docs: Supports</p>	<p>A majority of interactive controls are operable using a keyboard.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>Exceptions:</p> <p>Web:</p> <ul style="list-style-type: none"> ● Homepage > ? (more informations about charts) and textual information as an alternative to the chart (displayed on hover). > Additional content revealed on hover or focus is not accessible via keyboard. ● Integrations > Configure integration > modal dialog > close button > Content is not operable through keyboard interaction.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Does Not Support Support Docs: Supports</p>	<p>There are no keyboard traps, with one exception.</p> <p>Exceptions:</p> <p>Web:</p> <p>Integrations > Configure integration > modal dialog > The keyboard navigation is trapped within the component.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) 	<p>Web: Supports Support Docs: Supports</p>	<p>There are no character key shortcuts.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>There are no time limits.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>There is no moving or auto-updating content in the application.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>There is no flashing or blinking content.</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Support Docs: Supports</p>	<p>A skip link is provided on each page as a mechanism to bypass repeated blocks of content</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) 	<p>Web: Supports Support Docs: Supports</p>	<p>Unique and meaningful page titles are provided.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Partially Supports</p>	<p>Focusable components receive focus in an order that preserves meaning and operability, with exceptions.</p> <p>Exceptions: Support Docs:</p> <ul style="list-style-type: none"> ● Help center > Chatbot > option > sound options > When navigating the component with the keyboard and pressing the toggle button to activate or deactivate it, the popup menu collapses and the user’s focus moves back to the chatbot options button. ● Getting Started with accessFlow > Activating the “Return to Top” control does not move keyboard focus to the top of the page.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) 	<p>Web: Partially Supports Support Docs: Partially Supports</p>	<p>The purpose of each link can be determined from the link text alone, or together with its</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>programmatically determined context, with exceptions.</p> <p>Exceptions:</p> <p>Web:</p> <p>Global > logo link > The link lacks a descriptive name for its function, meaning its purpose may not be clear to users who rely on assistive technologies.</p> <p>Supports docs:</p> <ul style="list-style-type: none"> ● Getting Started with accessFlow > Footer > social icon > The social media link icons do not have an accessible name that can be interpreted by assistive technologies. ● Help center article #2 > headings > anchor links > The anchor links do not have an accessible name, so they cannot be properly detected or announced by screen readers.
<p>2.5.1 Pointer Gestures (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Support Docs: Supports</p>	<p>There is no functionality that uses multipoint or path-based gestures.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Support Docs: Supports</p>	<p>Functionality of interactive elements is not triggered via the <i>keydown</i> event, otherwise the function can be aborted or undone.</p>
<p>2.5.3 Label in Name (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Support Docs: Supports</p>	<p>Interactive components have accessible names which contain the text presented visually.</p>
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) 	<p>Web: Supports Support Docs: Supports</p>	<p>No functionality is operated by device motion or user motion.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>The html element on every page has a default <i>lang</i> attribute value that matches the language of the page.</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Support Docs: Supports</p>	<p>A change of context is not initiated when components receive focus, with exceptions.</p> <p>Exceptions:</p> <p>Web:</p> <ul style="list-style-type: none"> ● Integrations > Tabs > moving focus using the arrow keys > Keyboard focus triggers unexpected context changes. ● Explore > Tabs > moving focus using the arrow keys > Keyboard focus triggers unexpected context changes.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) 	<p>Web: Supports Support Docs: Supports</p>	<p>A change of context is not initiated when components receive input.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Help mechanisms that are repeated on multiple web pages occur in the same relative order.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Supports Support Docs: Supports	There are no input fields for which errors are automatically detected.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) 	Web: Partially Supports Support Docs: Supports	Descriptive labels are provided where user input is requested. Exceptions: Web: Domain management > Quota allocation input field > labels > The input field label is missing.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	There are no multi-step processes.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	As per the latest update, this Success Criterion is considered as always satisfied for WCAG 2.0 and 2.1. For more information, please refer to the notes on the Understanding page: https://www.w3.org/WAI/WCAG21/Understanding/parsing.html
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) 	Web: Partially Supports Support Docs: Partially Supports	Interface controls have accessible names, roles and values, as well as notification of state changes, that can be programmatically determined, with exceptions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>Exceptions:</p> <p>Web:</p> <ul style="list-style-type: none"> ● Global > License combobox > The component has not the correct role. ● Journeys > Sort buttons > The element lacks an accessible name. ● Integrations > View support section link > The UI component structure is not semantically correct. The role <button> is not correct ● Explore > Issue ID interactive element > The UI component structure is not semantically correct. The element must has role button not link. ● Audit > Issues by severity buttons > The UI component structure is not semantically correct. ● Domain management > Issues by severity buttons > The UI component structure is not semantically correct. <p>Support Docs:</p> <ul style="list-style-type: none"> ● Help center article > "Articles in this section" sidebar > links visually marked as current. > The elements are visually marked as current, but this information is not conveyed to users who

Criteria	Conformance Level	Remarks and Explanations
		navigate with a screen reader. <ul style="list-style-type: none"> ● Help center > Chatbot > The element does not include ARIA attributes to indicate whether it is expanded or collapsed.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Supports Support Docs: Supports	There is no media with live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) 	Web: Supports Support Docs: Supports	Web: There is no synchronized media with video content. Support Docs: Information in the video track of synchronized media is available via the audio.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	<p>Web: Supports Support Docs: Supports</p>	<p>Content does not restrict its view and operation to a single display orientation.</p>
<p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	<p>Web: Supports Support Docs: Supports</p>	<p>There are no input fields that serve a purpose from the Input Purposes for User Interface Components.</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) 	<p>Web: Partially Supports Support Docs: Supports</p>	<p>A sufficient contrast ratio is provided between text and its background, with exceptions.</p> <p>Exceptions:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>Web:</p> <ul style="list-style-type: none"> ● Explore > placeholder search field > The text color does not reach the minimum contrast ratio required against its background color. ● Journeys > #136EF8 blue text on #F6F9FC gray background > The text color does not reach the minimum contrast ratio required against its background color. ● Integrations > #136EF8 blue text on #F6F9FC gray background > The text color does not reach the minimum contrast ratio required against its background color. ● Auto-resolve issues > #136EF8 blue text on #F6F9FC gray background > The text color does not reach the minimum contrast ratio required against its background color. ● Audit > #136EF8 blue text on #F6F9FC gray background > The text color does not reach the

Criteria	Conformance Level	Remarks and Explanations
		<p>minimum contrast ratio required against its background color.</p> <ul style="list-style-type: none"> ● Domain management > #136EF8 blue text on #F6F9FC gray background > The text color does not reach the minimum contrast ratio required against its background color.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>Text can be resized up to 200 percent without loss of content or functionality.</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) 	<p>Web: Supports Support Docs: Supports</p>	<p>Images of text are not used, except for the company logo and instances where the presentation of text is essential to conveying information.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports Support Docs: Supports</p>	<p>Content is responsive and does not require scrolling in two dimensions at a width of 320 pixels and a height of 256 pixels, with exceptions.</p> <p>Exceptions:</p> <p>Web:</p> <ul style="list-style-type: none"> ● Homepage > layout > When the screen resolution is set to 1280 pixels and zoom is increased to 400% (resulting in a viewport width of 320 CSS pixels), the content fails to adapt properly, requiring horizontal scrolling to access it. ● Explore > layout > When the screen resolution is set to 1280 pixels and zoom is increased to 400% (resulting in a viewport width of 320 CSS pixels), the content fails to adapt properly, requiring horizontal scrolling to access it. ● Journeys > layout > When the screen resolution is set to

Criteria	Conformance Level	Remarks and Explanations
		<p>1280 pixels and zoom is increased to 400% (resulting in a viewport width of 320 CSS pixels), the content fails to adapt properly, requiring horizontal scrolling to access it.</p> <ul style="list-style-type: none"> ● Tasks > layout > When the screen resolution is set to 1280 pixels and zoom is increased to 400% (resulting in a viewport width of 320 CSS pixels), the content fails to adapt properly, requiring horizontal scrolling to access it. ● Integrations > layout > When the screen resolution is set to 1280 pixels and zoom is increased to 400% (resulting in a viewport width of 320 CSS pixels), the content fails to adapt properly, requiring horizontal scrolling to access it. ● Auto-resolve issues > layout > When the screen resolution is set to 1280 pixels and zoom is increased to 400% (resulting in a viewport width of

Criteria	Conformance Level	Remarks and Explanations
		<p>320 CSS pixels), the content fails to adapt properly, requiring horizontal scrolling to access it.</p> <ul style="list-style-type: none"> ● Audit > layout > When the screen resolution is set to 1280 pixels and zoom is increased to 400% (resulting in a viewport width of 320 CSS pixels), the content fails to adapt properly, requiring horizontal scrolling to access it. ● Domain management > layout > When the screen resolution is set to 1280 pixels and zoom is increased to 400% (resulting in a viewport width of 320 CSS pixels), the content fails to adapt properly, requiring horizontal scrolling to access it. ● Global > layout > When the screen resolution is set to 1280 pixels and zoom is increased to 400% (resulting in a viewport width of 320 CSS pixels), the content fails to adapt

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports Support Docs: Supports</p>	<p>properly, requiring horizontal scrolling to access it.</p> <p>Non-text components have sufficient contrast between foreground and background, with one exception.</p> <p>Exceptions: Web:</p> <ul style="list-style-type: none"> ● Homepage > checkbox with √ gray/yellow/orange colors > The interactive element does not have sufficient color contrast against the background color.
<p>1.4.12 Text Spacing (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Support Docs: Supports</p>	<p>No loss of content or functionality occurs at increased line height, paragraph spacing, letter spacing, or word spacing</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) 	<p>Web: Supports Support Docs: Supports</p>	<p>Content that appears on hover is hoverable, dismissible, and persistent.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Does Not Support</p> <p>Support Docs: Supports</p>	<p>Web: More than one method of navigating to web pages within a set of web pages is not provided.</p> <p>Support Docs: Navigation links to each page on the site are provided, as well as a search function and breadcrumbs, to help users locate specific pages within a set of Web pages.</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p>	<p>Web: Supports</p> <p>Support Docs: Supports</p>	<p>Headings and labels clearly describe the topic or purpose of content and/or input fields.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Partially Supports</p>	<p>Keyboard operable user interface components have a mode of operation where the keyboard focus indicator is visible, with exceptions.</p> <p>Exceptions: Support Docs:</p> <ul style="list-style-type: none"> ● Getting Started with accessFlow > The “Return to Top” control lacks a visible focus indicator. ● Getting Started > How to purchase accessWidget after your trial > The toggle buttons below “Was this article helpful? Lack visible focus indicators.
<p>2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>When components receive keyboard focus, they are not obscured by other content.</p>
<p>2.5.7 Dragging Movements (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>There is no functionality that uses dragging movement for operation.</p>
<p>2.5.8 Target Size (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p>	<p>Web: Supports</p>	<p>The size of all targets for pointer inputs is at least 24 by 24 CSS pixels.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports</p>	<p>All text is in the same language.</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Support Docs: Supports</p>	<p>Elements in the navigation menu and footer appear in the same order on all pages.</p>
<p>3.2.4 Consistent Identification (Level AA)</p>	<p>Web: Supports Support Docs: Supports</p>	<p>Repeated components that have the same functionality</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		are identified consistently across the application.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Supports Support Docs: Supports	There are no input fields for which errors are automatically detected.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.4 (Web) 	Web: Supports	No data of a legal or financial nature is requested.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>There are no functionalities that require authentication.</p>
<p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p> <p>Support Docs: Supports</p>	<p>Status messages can be programmatically determined through role or properties, with exceptions.</p> <p>Exceptions:</p> <p>Web:</p> <ul style="list-style-type: none"> ● Explore > search field > typing suggestions > The component state is not exposed to assistive technologies. When typing, suggestions appear that could assist the user in completing the input field, but these are not announced to the screen reader ● Domain management >

Criteria	Conformance Level	Remarks and Explanations
		Distribute quota evenly button > Content update > The component state is not exposed to assistive technologies. The content update is not announced to the screen reader

Section 508 Report

Chapter [3: Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Users without vision may experience challenges in relation to certain criteria, as described in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.3, 2.4.4, 3.2.1, and 4.1.2.
302.2 With Limited Vision	Partially Supports	Users with limited vision may experience challenges in relation to certain criteria, as described in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.3, 2.4.4, 3.2.1, 3.3.2 and 4.1.2; and Table 2: 1.4.3.
302.3 Without Perception of Color	Partially Supports	Users with limited or no perception of color may have issues with identifying and/or differentiating some components, as described in Table 1: 1.4.1; and Table 2: 1.4.3.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Partially Supports	Users without hearing may experience challenges in relation to certain criteria, as described in Table 1: 1.1.1 and 1.3.3.
302.5 With Limited Hearing	Partially Supports	Users with limited hearing may experience challenges in relation to certain criteria, as described in Table 1: 1.1.1 and 1.3.3.
302.6 Without Speech	Supports	The product is usable for those with no or limited vocal capability.
302.7 With Limited Manipulation	Partially Supports	Users with limited manipulation may experience challenges in relation to certain criteria, as described in Table 1: 2.1.1, 2.1.2, 2.4.3, 2.4.4, 3.2.1, and 4.1.2.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Users with limited language, cognitive, and learning disabilities may experience challenges in relation to certain criteria, as described in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.3, 2.4.4, 3.2.1, 3.3.2, and 4.1.2.

Chapter [4: Hardware](#)

Notes: This is a web-only application that is subject to the requirements of WCAG 2.0, Levels A and AA, as specified in Tables 1 and 2.

Chapter [5: Software](#)

Notes: This is a web-only application that is subject to the requirements of WCAG 2.0, Levels A and AA, as specified in Tables 1 and 2.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	<i>Heading cell – no response required</i>
602 Support Documentation	Heading cell – no response required	<i>Heading cell – no response required</i>
602.2 Accessibility and Compatibility Features	Does Not Support	There is no section dedicated to information on accessibility and features related to compatibility with assistive technologies.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	All support documentation is available online.
603 Support Services	Heading cell – no response required	<i>Heading cell – no response required</i>
603.2 Information on Accessibility and Compatibility Features	Not applicable	There is no section dedicated to information on accessibility and features related to compatibility with assistive technologies.
603.3 Accommodation of Communication Needs	Supports	Users may contact support via accessible live chat and email.

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Clause 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision. This is essential for users without vision and benefits many more users in different situations. A rating of partially supportive has been given due to reasons explained in Table

		<p>1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.3, 2.4.4, 3.2.1, and 4.1.2. and Table 2: 2.4.5, 2.4.6, 3.1.2 and 4.1.3.</p>
4.2.2 Usage with limited vision	Partially Supports	<p>Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited vision. This is essential for users with limited vision and benefits many more users in different situations. A rating of partially supportive has been given due to reasons explained in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.3, 2.4.4, 3.2.1, 3.3.2 and 4.1.2; and Table 2: 1.4.3, 1.4.10, 1.4.11, 2.4.5, 2.4.7 and 4.1.3.</p>
4.2.3 Usage without perception of colour	Partially Supports	<p>Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of color. This is essential for users with limited color perception and benefits many more users in different situations. A rating of partially supportive has been given due to reasons explained in Table 1: 1.4.1; and Table 2: 1.4.3 and 1.4.11.</p>
4.2.4 Usage without hearing	Partially Supports	<p>Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing. This is essential for users without hearing and</p>

		benefits many more users in different situations. A rating of partially supportive has been given due to reasons explained in Table 1: 1.1.1 and 1.3.3.
4.2.5 Usage with limited hearing	Partially Supports	Where ICT provides auditory modes of operation, the ICT provides enhanced audio features. This is essential for users with limited hearing and benefits many more users in different situations. A rating of partially supportive has been given due to reasons explained in Table 1: 1.1.1 and 1.3.3.
4.2.6 Usage with no or limited vocal capability	Supports	The product is usable for those with no or limited vocal capability.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength. This is essential for users with limited manipulation or strength and benefits many more users in different situations. A rating of partially supportive has been given due to reasons explained in Table 1: 2.1.1, 2.1.2, 2.4.3, 2.4.4, 3.2.1, and 4.1.2; and Table 2: 2.4.5 and 2.4.7.
4.2.8 Usage with limited reach	Not Applicable	
4.2.9 Minimize photosensitive seizure triggers	Partially Supports	The product is usable for users with photosensitive seizures.

<p>4.2.10 Usage with limited cognition, language or learning</p>	<p>Partially Supports</p>	<p>The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use. This is essential for users with limited cognition, language or learning, and benefits many more users in different situations. A rating of partially supportive has been given due to reasons explained in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.3, 2.4.4, 3.2.1, 3.3.2, and 4.1.2.</p>
<p>4.2.11 Privacy</p>	<p>Partially Supports</p>	<p>The product does not cause legal commitments or financial transactions for the user to occur. No spoken version of characters being mashed is available. Use of headphones is not restricted in any way.</p>

Clause [5: Generic Requirements](#)

Notes: The product is a web software application that supports standard assistive technologies and is not subject to the requirements of this section.

Clause [6: ICT with Two-Way Voice Communication](#)

Notes: The product is a web software application that does not offer two-way voice communication and is not subject to the requirements of this section.

Clause [7: ICT with Video Capabilities](#)

Notes: The product does not include video content.

Clause [8: Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

Clause [9: Web](#) (see [WCAG 2.2 section](#))

Clause [10: Non-Web Documents](#)

Notes: The product does not have non-web documents and is not subject to the requirements of this section.

Clause [11: Software](#)

Notes: This is a web-only application that is subject to the requirements of WCAG 2.1, Levels A and AA, as specified in Tables 1 and 2

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	<i>Heading cell – no response required</i>
12.1.1 Accessibility and compatibility features	Not applicable	There is no section dedicated to information on accessibility and features related to compatibility with assistive technologies.
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	<i>Heading cell – no response required</i>
12.2.2 Information on accessibility and compatibility features	Not applicable	There is no section dedicated to information on accessibility and features related to compatibility with assistive technologies.
12.2.3 Effective communication	Not applicable	Users may contact support via accessible live chat and email.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: This is a web-only application that is subject to the requirements of WCAG 2.1, Levels A and AA, as specified in Tables 1 and 2